Signs of Safety
Quality Assurance System

Dashboards

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Dashboards to Monitor Practice

Quality assurance of practice first requires knowing what practice is actually being applied in cases and by staff members. This is.

First developed in the Gateshead local authority in England by Viv Hogg, using a whiteboard, she set out each case against the elements of Signs of Safety practice recording the practice as it occurred. This enabled monitoring of the progression of each case, and points at which the practice may have become stuck and monitoring the extent to which Signs of Safety practice and its specific elements were actually being applied within the team and by individual workers. As such it could inform supervision and learning with workers and the team.

Dashboards have now been developed as part of the Signs for Safety Quality Assurance System to monitor the breadth of the practice, the extent to which the practice is actually occurring, in each case, by each staff member and across teams and the organisation as a whole. A whiteboard or paper based system can still be useful.

The Signs of Safety Information Management System, the information technology for case recording, enables recording of the Signs of Safety practice elements to be automatically recorded as they are completed and for data to be aggregated automatically.

Automated monitoring of the application of practice also offers the possibility of cross tabulating the application of practice elements against case activity and outcomes. This development is in its infancy as agencies take up the Signs of Safety Information Management System.

Most importantly, the use of dashboards for practice monitoring supports staff to monitor their own cases, supervisors to monitor the practice being applied in cases in their own teams, and for managers to monitor the application of the practice across the agency, and for this to inform supervision, learning and implementation of the approach.

Dashboards should reflect the practice as it applies in various services or stages of case management. They should be tailored to suit the requirements of individual teams and agencies. A dashboard capturing an overview of the whole of the practice as well as three specific Signs of Safety dashboards have been developed for the areas of front-end statutory child protection, statutory family support or preventative services, and voluntary preventative services. The dashboards can be adopted or adapted by agencies according to how the case management is structured. The overall and three specific dashboards are set out below.

Dashboard – Whole practice overview

Name/Age/ID #	Date Opened	Abuse Type*	Mapping Internal (no or dates)	Mapping with Family (no or dates)	Three Houses (no or date)	Danger Statement	Safety Goal	Safety Scale (no or CP rating)	Timeline and Trajectory (no or date)	Word and Pictures	Network Provide number	Adult Safety Plan	Child Safety Plan (no or date)
Jane Smith's Cases													
Melli Majid 13	03/01/16	N & PA	06/01/16	No	21/01/16	Yes	Yes	No	No	2	No	No	No
Mary Telis 5	12/06/15	FDV EA N	19/06/15	23/06/15	21/06/15	Yes	Yes	6	15/7/15	7	Yes	No	23/11/15
Ah Hins Cases													
Alison Camp's Cases													

*Abuse Type
PA: Physical Abuse   **SA:** Sexual Abuse   **EA:** Emotional Abuse   **N:** Neglect
FDV: Family and Domestic Violence (Children exposed to violence by one partner or a child/teen to a parent – most often male violence)

Dashboard - Front end statutory child protection

Name/Age/ ID #	Date Opened	Abuse Type*	Mapping Internal (No or Date)	Mapping with Family (No or Date)	Three Houses (No or Date)	Danger Statement	Safety Goal	Safety Scale	Word and Pictures (No or Date)	Network Number	Participatory Conferences/ Meetings including Network	Interim Adult Safety Plan (No or Date)	Child Safety Plan (No or Date)
Jane Smith's Cases													
Melli Majid 13	3/02/16	N & PA	6/02/16	No	12/02/16	Yes	No	2	27/02/16	3	1	No	No
Ah Hin Xeng's Cases													
Alison Camp's Cases													

*Abuse Type
PA: Physical Abuse   **SA:** Sexual Abuse   **EA:** Emotional Abuse   **N:** Neglect
FDV: Family and Domestic Violence (Children exposed to violence by one partner or a child/teen to a parent – most often male violence)

Dashboard – Statutory family support / preventative

Name/Age	Date Opened	Abuse Type*	Mapping Internal	Mapping with Family	Three Houses	Critical Worry	Success Goal	Success Scale	Word and Pictures	Network Provide number	Adult Success Plan	Child Success Plan
Jane Smith's Cases												
Melli Majid 13	3/01/16	N & PA	Yes	No	Yes	Yes	Yes	No	No	2	No	No
Mary Telis 5	12/6/15	FDV EA N	Yes	Yes	Yes	Yes	Yes	No	Yes	7	Yes	No
Ah Hin Xeng's Cases												
Alison Camp's Cases												

*Abuse Type
PA: Physical Abuse   **SA:** Sexual Abuse   **EA:** Emotional Abuse   **N:** Neglect
FDV: Family and Domestic Violence (Children exposed to violence by one partner or a child/teen to a parent – most often male violence)

Dashboard – Voluntary preventative

Name/Age/ID #	Date Opened	Mapping Internal (No or Date)	Mapping with Family (No or Date)	My Three Houses (No or Date)	Critical Worry	Wellbeing Goal	Wellbeing Scale	Word and Pictures (No or Date)	Network Provide number	Adult Success Plan (No or Date)	Child Wellbeing Plan (No or Date)	Case Trajectory
Jane Smith's Cases												
Melli Majid 13	3/01/16	6/01/16	No	18/01/16	Yes	Yes	No	No	2	No	No	
Mary Telis 5	12/6/15	19/6/15	8/7/15	14/6/15	Yes	Yes	No	24/9/15	7	17/8/15	No	
Ah Hin Xeng's Cases												
Alison Camp's Cases												

*Abuse Type
PA: Physical Abuse   **SA:** Sexual Abuse   **EA:** Emotional Abuse   **N:** Neglect
FDV: Family and Domestic Violence (Children exposed to violence by one partner or a child/teen to a parent – most often male violence)